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Joy Global Mines its SAP Application with Help from AT&T

We began looking for a partner who was in the business of hosting and managing highly scalable, highly effective data centers that would also provide cost-effective disaster recovery."

- Tim Bartel, Director of Business Process Optimization, Joy Global Inc.

In Brief

Business Needs

Centralize SAP business systems on a single, scalable platform to support global growth and help reduce IT costs, while decreasing the risks of business disruption

Networking Solution

Managed hosting, Basis technical support and disaster recovery services for Joy Global's full SAP landscape including: SAP ERP, Business Warehouse (BW), Process Integration (PI), Business Objects, Governance, Risk & Compliance (GRC) and Solution Mana

Business Value

Business continuity, a consolidated view of global operations and the ability to manage growth cost-effectively

Industry Focus

World Class Company serving the Mining Industry

Size

Multi-billion dollar worldwide operations in North America, South America, Europe, Asia, Africa, and

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About Joy Global Inc.

Joy Global Inc. is a worldwide leader in high-productivity mining solutions. Through its market-leading Surface and Underground Business Units, Joy Global manufactures and markets original equipment and aftermarket parts and services for the mining industry. The company has facilities and service centers that span six continents and eighteen countries.

Situation

To help protect against both revenue and potential data recovery during a disaster, Joy Global needed to outsource hosting and management of its SAP landscape. The company also needed the flexibility and efficient scalability to support acquisitions and its corporate data centralization strategy.

Solution

After an extensive review of not only the technical abilities, but also the corporate cultures of some of the top providers of hosting services, Joy Global chose to migrate its largest SAP$^®$ business system to a hosted and managed AT&T environment. By meeting its data recovery time and cost objectives, the company can now concentrate resources on utilizing data rather than hosting and managing it. An agile infrastructure from AT&T positions the company to absorb the expanding requirements of a multi-billion dollar global manufacturer. With a centralized computing model, Joy Global also has greater insight into its worldwide operations.

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